



BUILDING &  
CONSTRUCTION  
AGENCY

**PR FOR IMMEDIATE RELEASE**

4<sup>th</sup> November 2020

### **BCA ANNOUNCES NEW TELEPHONE NUMBERS**

The Building and Construction Agency (BCA) is launching a set of new telephone numbers for the general public. These numbers will come into effect as of the 9<sup>th</sup> of November 2020.

The new telephone numbers include: General Enquiries - 2095 5000, Customer Care - 2095 5555, Third Party Issues - 2095 5700 and Energy Performance Certificates - 2095 5710.

Clients may call from Monday to Friday, between 07:30 and 15:00.

All BCA emergency numbers, which are to be used after office hours, will remain the same, that is, in Malta: +356 9963 7508 and in Gozo: +356 9909 8855.

The BCA was set up to create stability and accountability in the building and construction sector that fosters a better environment for all.

For more information, one may visit [www.bca.org.mt](http://www.bca.org.mt).